VERITY CHECKER · SECURITY AND DATA HANDLING

How we handle your documents

Verity Checker checks a contractor's submittal against a specification, clause by clause. This page sets out what happens to the documents you check. Last reviewed 25 November 2026.

Your documents are not used to train any AI model, ours or anyone else's.

AI training

We do not train AI models. The only AI service we use is **Claude, by Anthropic**, through Anthropic's commercial API. Under Anthropic's Commercial Terms, Anthropic does not train its models on content sent through the API. No other AI provider receives your documents.

What happens to your documents

- Your submittal and specification are read **in your browser**. Their text is sent, through Verity's server, to Claude to be checked.
- Verity's server (a Cloudflare Worker) passes the text straight through and does not keep a copy. Its logs record requests (address, time, result), not document content.
- **Verity Checker does not anonymise the text it sends.** If your documents must be anonymised first, Contrascope's submittal checks use the same method with each project's anonymisation.

Where your data is kept

What is saved	Only what you choose to save: the reviews you send for validation (the report, findings, score, verdict and the files' names, not the files; for a drawing review, also what was read from each sheet, such as its title block, dimensions and notes) and your projects (their names and, when you approve one, a drawing stage checklist quoting the clauses found in the requirements document you uploaded). Also kept: your plan and usage, and, per specification, the project stage of each clause, keyed by a fingerprint of the text rather than the text itself.
Where	In our database at Supabase, in the **AWS Asia Pacific (Mumbai) region** (ap-south-1).
AI processing	Anthropic's API, which may process text outside that region, including in the United States.
The page itself	Served by GitHub Pages; it holds no customer data.

Encryption

- **In transit:** every connection, between your browser, Verity's server, the database and Anthropic, uses TLS (HTTPS).
- **At rest:** the database and its backups are encrypted by Supabase (AES-256).
- **Passwords** are handled by Supabase's sign-in service and stored only as hashes; we never see them. Our API keys are kept as server secrets and never reach the browser.

Who can see your data

- Checking needs a sign-in with a confirmed email, and the AI features are open only to accounts with an active plan or free trial.
- Each saved review and project can be read only by the account that saved it, unless it belongs to an organisation: then by the organisation's owners and admins, and by the members and viewers it is shared with. Viewers can read but not change it, and only owners and admins approve checklists and design rules. The database enforces this for every request.
- **Organisations** keep their name, their members' email addresses and roles, and the invitations sent (email address, role, projects, dates). An invitation is taken up only by an account that has confirmed that email address.

Retention and deletion

- **Documents:** not kept. They are read in your browser and passed straight through to Claude.
- **Saved reviews and projects:** kept until you ask us to delete them, or your account. We delete them within 7 days of your written request and confirm in writing when it is done.
- **Audit log:** each project, and each organisation, keeps a record written by the database itself of who saved, validated, approved, shared or issued what, and when: the item, the fields set and their values before, and the reports printed or downloaded. It holds no document text (a report's text is named as changed, not copied). Entries cannot be changed: each carries the SHA-256 fingerprint of the one before it, so a changed or missing entry shows. The organisation's owners and admins (or a project's creator) read and export it from the Organisation panel. It is kept for the life of the project and deleted with it.
- **Free trials:** checks stop after 14 days; 30 days later, unless you move to a plan, the reviews and projects saved during the trial are deleted, counted again to confirm none is left, and the counts are emailed to you. The cost records of the checks (amount and date) are kept as billing records.
- **Backups:** Supabase keeps daily backups for 7 days, so deleted data leaves the backups within 7 days.
- **At Anthropic:** under Anthropic's published policy, API inputs and outputs are deleted within 30 days, unless a longer period is needed to enforce its Usage Policy or to meet a legal requirement. A part of a request may be cached for a few minutes so that the next request can reuse it.

Service providers

Provider	What it does	What it receives, and where
Anthropic	Claude, the AI model	The submittal's and specification's text, as read, and drawing sheets as images with their text. United States and other regions Anthropic uses.
Supabase	Database and sign-in	Your account and the reviews you save. AWS Mumbai (ap-south-1).
Cloudflare	Verity's server	Requests as they pass through; nothing stored. Cloudflare's global network.
Resend	Trial and invitation emails (when switched on)	The recipient's email address and the trial's dates; for an invitation, the organisation's name, the role and who invited them.
GitHub	Serves the page and holds its source code	No customer data.

Questions and requests

For a security question, a copy of this packet, or to delete your saved reviews, projects or account (we confirm in writing when it is done), write to security@site-verity.com. We reply within 7 days.

This page describes Verity Checker as it runs on the date above; it is updated when that changes.

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